

NEXYGENPLUS – MICROSOFT WINDOWS AND OFFICE COMPATIBILITY

Support Policies and Compatibility

NexygenPlus is fully compatible and supported on in-support versions of Microsoft Windows and Office. Please see the compatibility matrix below for complete details.

In general, NexygenPlus does not take any special dependencies on specific features or versions of Windows. Additionally, Lloyd Instruments and AMETEK STC follow the Microsoft’s [Modern Support Lifecycle](#) for Windows versions. This means NexygenPlus is expected to be compatible and fully functional with new versions of Windows as they are released. However, customers wishing to be officially and fully supported can use the matrix to guide their technology choices.

Version	Release Date	Microsoft Windows ¹										Microsoft Office ¹						
		7 SP1 ²	8.1 Update ³	10.20H2	10.21H1	10.21H2	10.22H2	11.21H2	11.22H2	11.23H2	11.24H2	2010 SP2 ⁴	2013 SP1 ⁵	2016	2019	2021	2024	365
4.1.8	2024-07-24																	
4.1.7 ⁷	2023-07-05																	
4.1.6 ^{6,7}	2022-12-22																	
4.1.5	2022-08-05																	
4.1.4 ⁷	2022-04-07																	
4.1.3 ⁷	2021-12-03																	
4.1.2 ⁷	2021-10-27																	
4.1.1	2021-05-17																	
4.1.0	2021-04-30																	
4.0.7 ⁷	2020-09-24																	
4.0.6 ⁷	2020-09-01																	
4.0.5 ⁷	2019-09-06																	
4.0.3 ⁷	2019-06-27																	
4.0.2 ⁷	2019-04-29																	
4.0.1	2018-03-28																	
4.0.0	2017-10-11																	
3.0 Build 5099⁸	2016-06-27																	

- Both Windows and Office 32-bit (x86) and 64-bit (x64) versions are supported; however, the 32-bit version of Office is recommended for maximum compatibility.
- Microsoft’s support for Windows 7 ended on 2020-01-14. Only versions of NexygenPlus available on that date are supported on Windows 7. Any new releases of NexygenPlus after 2020-01-14 will not be supported on Windows 7.
- Microsoft’s support for Windows 8.1 Update ended on 2023-01-10. Only versions of NexygenPlus available on that date are supported on Windows 8.1 Update. Any new releases of NexygenPlus after 2023-01-10 will not be supported on Windows 8.1 Update.

4. Microsoft's support for Office 2010 ended on 2020-10-13. Only versions of NexygenPlus available on that date will be supported with Office 2010. Any new releases of NexygenPlus after 2020-10-13 will not be supported with Office 2010.
5. Microsoft's support for Office 2013 SP1 ended on 2023-04-11. Only versions of NexygenPlus available on that date will be supported with Office 2013. Any new releases of NexygenPlus after 2023-04-11 will not be supported with Office 2013.
6. A build of 4.1.6 was made available to a single customer as an emergency fix. It is not documented here but can be considered to be part of the 4.1.6 release.
7. NexygenPlus versions 4.0.2, 4.0.3, 4.0.4, 4.0.5, 4.0.6, 4.0.7, 4.1.2, 4.1.3, 4.1.4, 4.1.6, and 4.1.7 are customer releases. Customer releases are released to address bugs and small feature improvements requested by customers. However, only the fixes and changes are tested; the complete NexygenPlus test suite is not performed. Unless customers are experiencing issues addressed by a customer release, they should remain on the version delivered at sale.
8. 3.0 Build 5099 is the last release of NEXYGEN Plus 3.0 and is NOT supported on Windows 11. Any customers running less than Build 5099 are encouraged to update to ensure full compatibility with the newest versions of Microsoft Windows and Office and full support from Lloyd Instruments and AMETEK STC.

Support

For questions or clarifications, please go to www.ametektest.com or contact your distributor.